

# Ashford Kitchens & Interiors

## Customer Feedback Survey



### Customer Details

Full Name	<b>Mike Tarry</b>
-----------	-------------------

### Showroom Experience

What was your impression of our showroom?	<b>Excellent</b>
How would you describe our showroom staff?	<b>Excellent</b>

### Designer Experience

How effective were we in understanding and interpreting your requirements correctly?	<b>Excellent</b>
To what standard were the plans and visuals presented to you?	<b>Excellent</b>

### Installation Survey & Project Pack

How did you find the pre-installation survey?	<b>Excellent</b>
How clear and thorough was our project pack?	<b>Excellent</b>

### Installation

How would you describe the standard of installation work?	<b>Excellent</b>
How would you describe the overall level of service provided by our installers?	<b>Excellent</b>
How would you describe the standard of our completion visit?	<b>Excellent</b>

### Overall

How would you rate our service and your experience?	<b>Excellent</b>
Would you recommend our services?	<b>Yes</b>

Briefly describe how you heard about us and the reason for choosing us
<b>We are repeat customers and were impressed with your previous installation</b>

We would appreciate it if you would help us by describing your overall impression of our service from your recent experience with us.
<b>From start to finish your staff were accommodating and coped well with changes to the design</b>