

Ashford Kitchens & Interiors

Customer Feedback Survey



Customer Details

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|-----------|---------------------|
| Full Name | Angela Soave |
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Showroom Experience

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| What was your impression of our showroom? | Excellent |
| How would you describe our showroom staff? | Excellent |

Designer Experience

| | |
|--|------------------|
| How effective were we in understanding and interpreting your requirements correctly? | Good |
| To what standard were the plans and visuals presented to you? | Excellent |

Installation Survey & Project Pack

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|---|------------------|
| How did you find the pre-installation survey? | Good |
| How clear and thorough was our project pack? | Excellent |

Installation

| | |
|---|------------------|
| How would you describe the standard of installation work? | Excellent |
| How would you describe the overall level of service provided by our installers? | Excellent |
| How would you describe the standard of our completion visit? | Very Good |

Overall

| | |
|---|------------------|
| How would you rate our service and your experience? | Very Good |
| Would you recommend our services? | Yes |

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| Briefly describe how you heard about us and the reason for choosing us |
| Heard through word of mouth. Chose because your product reflected what we were looking for at a good price point |

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|---|
| We would appreciate it if you would help us by describing your overall impression of our service from your recent experience with us. |
| We would and have recommended Ashford Kitchens to friends and family. We were impressed by the service at all points, from planning to installation and resolving issues when they arose.intiliy |