

Ashford Kitchens & Interiors

Customer Feedback Survey



Customer Details

Full Name	Stephen Mitchell
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Showroom Experience

What was your impression of our showroom?	Excellent
How would you describe our showroom staff?	Excellent

Designer Experience

How effective were we in understanding and interpreting your requirements correctly?	Good
To what standard were the plans and visuals presented to you?	Good

Installation Survey & Project Pack

How did you find the pre-installation survey?	Good
How clear and thorough was our project pack?	Good

Installation

How would you describe the standard of installation work?	Excellent
How would you describe the overall level of service provided by our installers?	Excellent
How would you describe the standard of our completion visit?	Excellent

Overall

How would you rate our service and your experience?	Very Good
Would you recommend our services?	Yes

Briefly describe how you heard about us and the reason for choosing us
Local business - had used you a long time ago! Other providers didn't offer anywhere near the same level of professionalism

We would appreciate it if you would help us by describing your overall impression of our service from your recent experience with us.
The process was smooth from the initial showroom visit to the final completion. All staff involved were professional and friendly