

Ashford Kitchens & Interiors

Customer Feedback Survey



Customer Details

Full Name	Vicki Gregorowski
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Showroom Experience

What was your impression of our showroom?	Good
How would you describe our showroom staff?	Excellent

Designer Experience

How effective were we in understanding and interpreting your requirements correctly?	Excellent
To what standard were the plans and visuals presented to you?	Good

Installation Survey & Project Pack

How did you find the pre-installation survey?	Excellent
How clear and thorough was our project pack?	Good

Installation

How would you describe the standard of installation work?	Excellent
How would you describe the overall level of service provided by our installers?	Excellent
How would you describe the standard of our completion visit?	Excellent

Overall

How would you rate our service and your experience?	Very Good
Would you recommend our services?	Yes

Briefly describe how you heard about us and the reason for choosing us
I was impressed with the quality of the showroom build and even more so by the honesty of the pre-installation visit. I was made aware of things that other sales people glossed over, which led me to trust this team.

We would appreciate it if you would help us by describing your overall impression of our service from your recent experience with us.
I think your team is fantastic, patient and very helpful. Not software/documents for the plans