

# Ashford Kitchens & Interiors

## Customer Feedback Survey



### Customer Details

Full Name	Mr & Mrs Cook.
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### Showroom Experience

What was your impression of our showroom?	Excellent
How would you describe our showroom staff?	Excellent

### Designer Experience

How effective were we in understanding and interpreting your requirements correctly?	Excellent
To what standard were the plans and visuals presented to you?	Excellent

### Installation Survey & Project Pack

How did you find the pre-installation survey?	Excellent
How clear and thorough was our project pack?	Excellent

### Installation

How would you describe the standard of installation work?	Excellent
How would you describe the overall level of service provided by our installers?	Excellent
How would you describe the standard of our completion visit?	Excellent

### Overall

How would you rate our service and your experience?	Excellent
Would you recommend our services?	Yes

Briefly describe how you heard about us and the reason for choosing us
<b>Popped into showroom on off chance after speaking to neighbour, great customer service without any pressure what so ever, no other outlets were up to our specific expectations or standards. AK&amp;I outclassed them all!</b>

We would appreciate it if you would help us by describing your overall impression of our service from your recent experience with us.
<b>All of the above!</b>