



Dear Mr + Mrs Sweeney

Order Ref: 405

Date: 29/3/17

As a long established local company we are keen to continually improve our service by learning from our customers.

We would appreciate it if you would help us by describing your overall impression of our service from your recent experience with us.

FROM OUR INITIAL IMPRESSIONS, THROUGH EVERY STAGE OF THE KITCHEN PROJECT, AND SUBSEQUENT BEDROOM UNITS, ASHFORD TOOK GREAT CARE IN MAKING SURE WE WERE HAPPY WITH THE RESULT. THANK YOU, STEPHEN, FOR IMPROVING ON OUR VISION; YOUR EXPERTISE GAVE US A BETTER RESULT. STRONG PROJECT COORDINATION WITH OUR BUILDER WAS APPRECIATED.

Please tick the boxes under the appropriate headings to indicate your response to each question.

Showroom experience

Table with 5 columns: Excellent, Good, Average, Poor, Disappointing. Two rows of questions about showroom experience with checkboxes.

Designer experience

Table with 5 columns: Excellent, Good, Average, Poor, Disappointing. Two rows of questions about designer experience with checkboxes.

Technical Survey & Paperwork

Table with 5 columns: Excellent, Good, Average, Poor, Disappointing. Two rows of questions about technical survey and paperwork with checkboxes.

PLEASE TURN OVER

Installation

	Excellent	Good	Average	Poor	Disappointing
How would you describe the standard of installation work?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How would you describe the overall level of service provided by the fitters?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Overall

How would you rate our service and your experience?

Excellent	Very Good	Good	Average	Poor	Very Poor	Disappointing
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you recommend our services?

Yes	No
<input checked="" type="checkbox"/>	<input type="checkbox"/>

ALREADY HAVE, VIA BUILDER FOR OUR RENOVATION -

Many thanks for completing our survey. Your feedback is very much appreciated.

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www.ashfordinteriors.co.uk

By completing this form you are agreeing to us sharing this information with customers or use for our website.