

Dear Mr + Mrs Frigg

Order Ref: 1652

Date: 5.4.2023

As a long-established local company, we are keen to continually improve our service by learning from our customers.

We would appreciate it if you would help us by describing your overall impression of our service from your recent experience with us.

We all highly delighted with one new litely they and also with the fitted bed Room furniture. From our first visit to the showroom until the work was
We are highly delighted with one new litehen utility book and also with the filted bedroom furniture. From our first visit to the showroom until the work was
We are highly delighted with one new leiteness utility room and also with the filted bedroom furniture. From our first visit to the showroom until the work was
We are mighty octioned with one new litely they and also with the fitted bed room furniture. From our first visit to the showroom until the work was
latehen utility Room and also with the filted bed Room furniture. From our first Visit to the showroom until the work was
filted bed Room furniture. From our first Visit to the showroom until the work was
titled bed Room furniture. From our first Visit to the shower until the work was
to the showeout until the work was
to the showeout until the week was
10 the shoulder and the able als
coupleted along Manhard of Stall has been so
and the crond mantre of staff was been so
NGOTUL and consteous. We would have no
The control of the co
MESITATION USING YOUR COMPANY again and
coupleted every newbord of Staff has been so helpful and courteous. We would have no hesitation using your company again and recommending your services.

Please tick the boxes under the appropriate headings to indicate your response to each question.

Showroom experience					
	Excellent	Good	Average	Poor	Disappointing
What was your impression of our showroom?					
How would you describe our showroom staff?					
Designer experience				Sec.	
How effective were we in understanding and interpreting your requirements correctly?	Excellent	Good	Average	Poor	Disappointing
To what standard were the plans and visuals presented to you?	V				

Technical Survey & Paperwork					
	Excellent	Good	Average	Poor	Disappointing
How did you find the pre-installation survey?					
How clear and thorough was our paperwork?					
Installation					
installation	Excellent	Good	Average	Poor	Disappointing
How would you describe the standard of installation work?					
How would you describe the overall level of service provided by the fitters?	V				
<u>Overall</u>					
How would you rate our service and your experier	nce?				
Excellent Very Good Good Aver	rage Poo	r Vei	ry Poor	Disappoint	ting
		]			
Would you recommend our services?					
Yes No					

Many thanks for completing our survey. Your feedback is very much appreciated.

Tel: 01784 245964 / 01753 642362 Email: <u>info@ashfordinteriors.co.uk</u> www.ashfordinteriors.co.uk